FOURTH GENEVA CONFERENCE ON PERSON-CENTERED MEDICINE

Articulating Person-centered Clinical Medicine and People-centered Public Health

Core Conference on May 2 – 4, 2011
Pre-Conference Workmeeting on April 30-May 1, 2011

Geneva University Hospital and World Health Organization

Organized by the International Network for Person-centered Medicine (INPCM), the World Medical Association (WMA), the World Organization of Family Doctors (Wonca), and the World Health Organization (WHO), in collaboration with the International Alliance of Patients’ Organizations (IAPO), the International Council of Nurses (ICN), the International Federation of Social Workers (IFSW), the International Pharmaceutical Federation (FIP), the Council for International Organizations of Medical Sciences (CIOMS), the International College of Surgeon's (ICS), the World Federation for Mental Health (WFMH), the World Federation of Neurology (WFN), the International Federation of Gynecology and Obstetrics (FIGO), the Medical Women’s International Association (MWIA), the World Association for Sexual Health (WAS), the World Association for Dynamic Psychiatry (WADP), the World Federation for Medical Education (WFME), the International Association of Medical Colleges (IAOMC), the International Federation of Ageing (IFA), the European Association for Communication in Health Care (EACH), the European Federation of Associations of Families of People with Mental Illness (EUFAMI), Ambrosiana University, Buckingham University Medical School, and the Paul Tournier Association, and with the auspices of the Geneva University Medical School and Hospitals.

CONFEREE PROGRAM

Organizing Committee J.E. Mezzich (President, International Network for Person Centered Medicine), J. Snaedal (World Medical Association President 2007-2008), C. van Weel (World Organization of Family Doctors President 2007-2010), M. Botbol (World Psychiatric Association Psychoanalysis in Psychiatry Section Co-Chair), I. Salloum (World Psychiatric Association Classification Section Chair), and W. Van Lerberghe (WHO Health Systems Governance and Service Delivery Director).

Conference Participants Physicians and other health professionals and interested persons. INPCM Continuing Professional Development (CME) Certificates will be e-mailed upon request to all registered participants. Registration fee: 300 Euros for persons residing in World Bank Group A (High Income) Countries (see list on the Registration Form); 200 Euros for persons from other countries. All Conference Participants must complete the Registration Form.

Conference Secretariat International: INPCM Secretariat at Int'l Center for Mental Health, Mount Sinai School of Medicine, Fifth Ave & 100 St, Box 1093, New York NY 10029, USA. E: INPCMsecretariat@aol.com, www.personcenteredmedicine.org. Local: WMA Secretariat, Ferney-Voltaire, France, wma@wma.net T: 33-4-5040-7575. WHO Secretariat: pcc_conference@who.int

April 6, 2011
Pre-conference Workmeetings, Saturday April 30 and Sunday May 1:
Venue: Geneva University Hospital Auxiliary Halls adjacent to Main Auditorium,
Rue Micheli du Crest 24, 1205 Geneva, Switzerland.

Organizational Note: The Workmeetings will typically include a lead presenter followed by contributions/comments from other workgroup members. Workgroups will have individualized sessions during the Pre-Conference Workmeetings and joint sessions with related Workgroups the afternoon of May 2.

Saturday April 30

1:00 – 2:30 PM INPCM Workmeeting on Informational Framework:
Chair: Jon Snaedal (Reykjavik)
Co-chair: John Cox (Cheltenham, UK)
- International Journal of Person Centered Medicine (IJPCM): Andrew Miles (Lead)(London, UK)
- Upgrading the institutional website and interactions with related ones (Journal and GLADP websites): Roger Montenegro (Lead)(Buenos Aires), Christopher Woodhead (Buckingham, UK)
- Bibliographical Clearinghouse and Data Base: Levent Kirisci (Lead)(Pittsburgh), Janine Hayes (Pittsburgh)

2:45 – 6:00 PM INPCM Workmeeting on Person-centered Clinical Care Guidelines
Chair/Moderator: Michel Botbol (Paris)
Co-Chair/Rapporteur: Neal Adams (Berkeley, USA)
Lead presenter: Jon Snaedal (Reykjavik)
Workgroup Discussants: James Appleyard (London), Chris Van Weel (Nijmegen, Netherlands), Roger Montenegro (Buenos Aires), Arnstein Finset (Oslo), Elena Gavronshkaya (Voronezh, Russia), Nikos Christoudoulou (London), Jeremiah Muwangi (London), Janet Wallcraft (London), Sigrid Steffen (Salzburg), Michaela Amering (Vienna), Edmond Pi (Los Angeles, USA)

6:15 – 7:45 PM International Journal of Person Centered Medicine Launching Reception and Editorial Board Meeting

Sunday May 1

9:00 AM – 12:30 PM INPCM Workmeeting on Person-centered Integrative Diagnosis
Chair/Moderator: Juan E Mezzich (New York)
Co-Chair/Rapporteur: Luis Salvador (Cadiz, Spain)
- Current status of PID development: I. Salloum
- Diagnostic Assessment Procedures (categories, dimensions, narratives): M Botbol (Lead), C Banzato, L. Salvador
- Evaluators and Assessment Process (interactions among clinicians, patients and carers): J Wallcraft (CoLead), M Amering (CoLead), S Steffen, I. Salloum
- Disorders and Comorbidity: C Banzato (Lead), M Abou-Saleh, V. Krasnov, I Salloum
- Disabilities and Functioning: L Salvador(Lead), J. Saavedra
- Positive Health and Well-being: R Cloninger (Lead), I Salloum, J Mezzich
- Towards a Formulation on Experience of Illness and Health: J Mezzich (Lead), S Barnhielm et al
- Contributors to Illness and Health: An Overview: W Rutz (Lead), E Villar
- Etiopathogenic and Risk Factors: I. Salloum (Lead), J Saavedra, M Botbol, L Salvador
- Strengths and Protective Factors: J Wallcraft (Lead), R Cloninger, E Gayvoronskaya, I Salloum
- Diagnostic Summary, Treatment Planning and Case Illustration: N Adams (Lead), I Salloum, J Mezzich
- Validation of the PID Model and Guide: K Schaffner (Lead), I Salloum, J Saavedra

12:30 – 1:30 PM   Lunch Break
1:30 – 4:30 PM     INPCM Workmeetings on Person Centered Special Developments

Chair: Chris van Weel (Nijmegen, Netherlands)
Co-Chair/Rapporteur: Ihsan Salloum (Miami)

- Mexico-INPCM Collaborative Project on Person-centered Care for Chronic Diseases: Armando Barriguete (Lead) (México D.F.), Jose Angel Cordova (México D.F.), Michel Botbol (Paris).
- Latin-American Guide of Psychiatric Diagnosis Project: Javier Saavedra (Lead)(Lima), Juan E. Mezzich (New York), Erika Velasquez (Medellin), J. Armando Barriguete (Mexico City), Michel Botbol (Paris), Luis Salvador (Cadiz, Spain), Claudio Banzato (Campinas, Brazil).
- French Diagnostic Project: Michel Botbol (Lead)(Paris), Antoine Besse (Paris), Paul Lacazé (Montpellier).
- Person Centered Partnership Project: Janet Wallcraft (CoLead)(London), Michaela Amering (CoLead)(Vienna), Jeremiah Mwangi (London), Arnstein Finset (Oslo), Sigrid Steffen (Salzburg), Terry Bamford (London).
- South Asian Project: Jitendra Trivedi (Lead)(Lucknow, India), Roy Kallivayalil (Cochin, India), Yongnath Pongsapit (Bangkok).
- World Federation for Mental Health-INPCM Project: Mohammed Abou-Saleh (Lead) (Doha and London), George Christodoulou (Athens), Roger Montenegro (Buenos Aires), Helen Millar (Dundee, Scotland)
- Person Centered Care for People Abusing Substances: Ralph Tarter (Lead), Levent Kırıcı, Ty Ridouar, Deborah Bogen (Pittsburgh)
- Person-centered Young Health Professionals Group: Nikos Christodoulou (Lead)(London)

5:00 – 7:00 PM     INPCM Board Meeting
Organizational Note for Symposia and Workshops. Unless otherwise noted, each session will have chair and cochair, three or four brief presentations (15-10 minutes each), ample general discussion time, and a 5-minute conclusions/rappoporteur's summary. Each session will focus on what we know and what gaps we have, what should we achieve, and how to do it in different settings).

8:00 – 8:30 AM Registration and check-in

8:30 – 9:00 AM Conference Opening (Master of Ceremony: Hans-Rudolf Pfeifer, Zurich)

- Welcoming words: Prof. Panteleimon Giannakopoulos (Geneva University Medical School Vice Dean), Dr. Carissa Etienne (WHO Assistant Director General).
- International Network for Person-centered Medicine: Achievements and Horizons: Juan E. Mezzich (New York)

9:00 – 10:30 AM Plenary Symposium on Person-centered and Contextualized Study of Disease

Chair: Jon Snaedal (Reykjavik)
Co-Chair: Andrew Miles (London)

- Epistemological Perspectives: Ken Schaffner (Pittsburgh)
- Primary Care Perspectives: Stephen Buetow (Auckland, New Zealand)
- Public Health Perspectives: Eugenio Villar (Geneva)
- Understanding Dementia and the Person Behind: Dawn Brooker (Worcester, UK)

10:30 – 10:45 AM Coffee Break

10:45 AM – 12:15 PM Plenary Symposium on the Components of Care in Person-centered Medicine

Chair: Chris van Weel (Nijmegen, Netherlands)
Co-Chair: Max Downham, International College of Surgeon’s (ICS, Chicago)

- Understanding and Support: Janet Wallcraft (London)
- Education and Counseling: James Appleyard (London)
- Illness Treatment: Jon Snaedal (Reykjavik)
- Prevention and Health Promotion: George Christoudoulou (Athens).

12:15 – 1:30 PM Lunch (open) and Poster Session

1:30 – 2:45 PM First Parallel Sessions:

1. Interactive Workshop on Enhancing Person-centeredness in Diagnosis and Treatment Planning (Main Auditorium)

Chair: Michel Botbol (Paris)
Co-Chair: Jeremiah Muwangi International Association of Patients’ Organizations (IAPO, London)

- Personalizing Diagnosis in Mental and General Health: Ihsan Salloum (Miami)
- Personalizing Treatment Planning in Mental and General Health: Neal Adams (Berkeley, USA)
2. Interactive Workshop on Conducting Research on Clinical Communication (Larger Auxiliary Hall)

Chair: George Christodoulou (WFMH, London)
Co-Chair: Wolfgang Holzgreve International Federation of Gynecology and Obstetrics (FIGO, Basel)

- How to Conduct International Research on Clinical Communication: Arnstein Finsent (Oslo)
- Addressing the Pros and Cons of Observational Research: Sandra van Dulmen (Nijmegen, Netherlands)

2:45 – 3:00 PM  Coffee Break

3:00 – 4:15 PM  Second Parallel Sessions

1. Interactive Workshop on the Person with the Disease at the Center of Teaching (Main Auditorium)

Chair: Michel Vallotton, Council of International Organizations of Medical Sciences (CIOMS)
Co-Chair: Olivier Bugnon, International Pharmaceutical Federation (FIP)

- Western European Approaches: Salman Rawaf (London, UK)
- Eastern European Approaches: Elena Gayvoronskaya (Voronezh, Russia)
- North-American Approaches: Ted Epperly (Boise, Idaho, USA)

2. Interactive Workshop on Advancing Wellbeing and Health Promotion (Larger Auxiliary Hall):

Chair: Alexander Bischoff, International Council of Nurses (ICN, Basel)
Co-Chair: Terry Bamford, International Federation of Social Workers (IFSW, London)

- Well-being and Person-centered Medicine: Robert Cloninger (St. Louis)
- Promoting Well-being in Disabled Persons: Luis Salvador Carrilla (Cadiz)
- Advancing Health Promotion in Low-resource Countries: Yongyuth Pongsupap (Bangkok)

4:15 – 4:30 PM  Coffee Break

4:30 – 5:45 PM  Third Parallel Sessions

1. Session on Oral Contributions to the Advancement of Person-centered Care (Main Auditorium)

Chair: Bernard Ruedi (Paul Tournier Association, Neuchatel)
Co-Chair: Hans-Radolf Pfeifer (Zurich)

- Person-Centered Medicine Must Be Context-Dependent and Method-Based: M. Schwartz (Austin, USA)
- Person-Centered Care in Cyprus’ Medical Education: the STD experience: G. Lavarinos, N. Papaneophytou, N. Christodoulou, S. Michaelidou, M. Antoniadou, E. Malekos, S. Fetta. (Larnaca)
- Project PARIS: Parents and Residents in Session-Studying the teaching of person and family-centered care in a residency program. C. Low, R. Annunziato,
E. Shemesh, E. Bauml, E. Goodman, S. Church, S. Brown, D. Rade, J. Forman. (New York)

- A Personal Experience with Person-centred Medicine: M. Abou Saleh (Doha and London)
- Combating Health Care Fragmentation through Integrated Health Services Delivery Networks: H. Montenegro (PAHO, Washington, D.C.)
- Patient-Centered Care in Primary Health Care in the East Mediterranean Region: N. El Kurashi (Dammam, Saudi Arabia)
- Relation of People-centred Public Health and Person-centred Health Care Management: a Case Study: D. Stoyanov (Sofia), R. Cloninger (St. Louis).
- Moving towards patient-centred care: How to get there? The case of Dutch fertility care: J.W.M. Aarts (Nijmegen, Netherlands)
- Person-centered psychiatry: how to reach it? V. Krasnov (Moscow)
- Person centred perinatal psychiatry (PCPP): research and clinical challenges: J. Cox (Cheltenham, UK), P. Verhagen (Ermelo, Netherlands)
- The Octogonal Personality Assessment: Update of a Puerto Rican Person-centered Mental Health Evaluation System: E. Ramirez (San Juan)
- Young Professionals' Perspectives on the Significance of Person-Centred Medicine for Future Directions in Healthcare: N. Christodoulou (London)

2. Parallel Session on Workgroup Meetings (Large and Small Auxiliary Hall) (Sessions intended to round up the work of Pre-Conference Meetings through publications projects or progress reports)

- Diagnostic Projects (PID, GLADP, French Project, Pediatric Project): Ihsan Salloum (Lead) (Miami), Juan Mezzich (New York), Javier Saavedra (Lima), Chris Van Weel (Nijmegen), Robert Cloninger (St. Louis), Claudio Banzato (Campinas, Brazil), Luis Salvador (Cadiz, Spain), Ken Schaffner (Pittsburgh), James Appleyard (London), Michel Botbol (Paris), Antoine Besse (Paris), Paul Lacaze (Montpellier), Elvia Velasquez (Medellin), Armando Barriguete (Mexico City), Eyal Shemesh (New York).
- Clinical Care Guidelines: Jon Snaedal (Lead) (Reykjavik), Neal Adams (Berkeley, USA), Roger Montenegro (Buenos Aires), Arnstein Finset (Oslo), Nikos Christodoulou (London), Elena Gayvoronskaya (Voronezh, Russia), Jitendra Trivedi (Lucknow, India), Roy Kallivayalil (Cochin, India), Yongyuth Pongsupap (Bangkok), Edmond Pi (Los Angeles, USA).
- Person Centered Partnership Project: Janet Wallcraft (Co-Lead) (London), Michaela Amering (Co-Lead) (Vienna), Jeremiah Musangi (London), Terry Bamford (London), Sandra van Dulmen (Nijmegen, Netherlands), Sigrid Steffen (Salzburg)
- World Federation for Mental Health-INPCM Project: Mohammed Abou-Saleh (Doha and London), George Christodoulou (Athens), Helen Millar (Dundee, Scotland).

6:00 – 7:15 PM INPCM General Assembly (Main Auditorium)
7:30 PM Conference Dinner (Downtown)
9:00 AM – 12:00 Noon  Plenary Session on People-centered Health Care: Experience and Policies

Chair: **Clarissa Etienne** (WHO Assistant Director General)

- Opening Remarks
- Country Experiences with People-centered Care (3 case studies)

10:20 – 10:45 AM  Coffee Break

- Country Experiences with People-centered Care (2 case studies)
- From Case Studies to an Agenda for Change: **Wim Van Lerberghe** (Geneva)
- Discussion

12:00 – 1:30 PM  Lunch (open)

1:30 – 3:45 PM  Plenary Session on Systematic Conceptualization and Measurement of Progress towards People-centered Care

Chair: **Wim Van Lerberghe** (WHO, Geneva) – setting the scene

- INPCM Study: **Juan E Mezzich et al**
- Health Care Users View
- System Managers View
- Panel Discussion: Conclusions and Future Efforts

3:45 PM – 4:00 PM  Coffee Break

4:00 – 6:30 PM  Session on Stakeholders’ Roles and Contributions to Advance Person and People-centered Care (Salle A) By invitation only  
(Session attended by two invited representatives of major organizations)

Chair: **Manuel Dayrit** (WHO, Geneva)

- Introductory Statements
  - WHO Priorities and Needs: **Wim Van Lerberghe** (WHO, Geneva) (10 min)
  - INPCM Scope and Projections: **Juan E. Mezzich** (New York) (10 min)

- Perspectives from Collaborating Major Medical and Health Organizations.

- Round Table Discussion on Patterns and Opportunities for Stakeholder’s Contributions (60 min)
9:00 – 10:00 AM  Plenary Symposium on Education in Person-centered Medicine

Chair: Manuel Dayrit (WHO, Geneva)
Co-Chair: Otmar Kloiber (WMA, Ferney-Voltaire, France)
(10 minutes per speaker and 15 minutes for questions and brief summary of key messages by the chair/co-chair)

- British Perspectives: Andrew Miles (London)
- Italian Perspectives: Giuseppe Brera (Milan)
- Latinoamerican Perspectives: Ciro Maguía (Lima)
- Indian Perspectives: Roy Kallivayalil (Cochin, India)

10:00 – 11:00 AM  The WHO Initiative for the Transformative Scale up of Health Professional Education

- Presentation: Representative of WHO Department of Human Resources for Health (20 minutes)
- Question and Discussion: (30 minutes)
- Summary of Key points by the Chair: Manuel Dayrit (WHO Geneva) (5 minutes)

11:00 – 11:15 AM  Coffee Break

11:15 – 12:00 Noon  Conference Closing Session: Summary and Next Steps